

CDSL

Data for month ending JULY 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	1	0	1	0		1
2	SEBI (SCORES)	0	0	0	0	0		7 days
3	Depositories	0	0	0	0	0		7 days
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0

Trend of monthly disposal of complaints

SN	Month	Carriedforward from previous month	Received	Resolved	Pending **
1	2	3	4	5	6
1	Apr-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23j	0	0	0	0
5	Aug-23	0	0	0	0
6	Sep-23	0	0	0	0
7	Oct-23	0	0	0	0
8	Nov-23	0	1	1	0
9	Dec-23	0	0	0	0
10	Jan-24	0	0	0	0
11	Feb-24	0	0	0	0
12	Mar-24	0	0	0	0
13	April-24	0	0	0	0
14	May-24	0	0	0	0
15	June-24	0	0	0	0
16	July-24	0	1	1	0
	GrandTotal	0	2	2	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current

Trend of annual disposal of complaints

SN	Year	Carried forward	Received	Resolved	Pending at
		from previous year	during the year	during the year	the end of the year
1	2017-18	0	4	4	0
2	2018-19	0	2	2	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	2	2	0
7	2023-24	0	1	1	0
8	2024-25	0	1	1	0
	Grand Total	0	10	10	0