

**CDSL**

**Data for month ending May 2024**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		7 days
3	Depositories	0	0	0	0	0		7 days
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	0	0	0	0	0		0

**Trend of monthly disposal of complaints**

<b>SN</b>	<b>Month</b>	<b>Carriedforward from previous month</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending **</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	Apr-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23j	0	0	0	0
5	Aug-23	0	0	0	0
6	Sep-23	0	0	0	0
7	Oct-23	0	0	0	0
8	Nov-23	0	1	1	0
9	Dec-23	0	0	0	0
10	Jan-24	0	0	0	0
11	Feb-24	0	0	0	0
12	Mar-24	0	0	0	0
13	April-24	0	0	0	0
14	May-24	0	0	0	0
	<b>GrandTotal</b>	0	1	1	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending at</b>
		<b>from previous year</b>	<b>during the year</b>	<b>during the year</b>	<b>the end of the year</b>
1	2017-18	0	4	4	0
2	2018-19	0	2	2	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	2	2	0
7	2023-24	0	1	1	0
8	2024-25	0	0	0	0
	<b>Grand Total</b>	0	9	9	0